

## Contact

[www.linkedin.com/in/jamie-mallard-a583591a2](http://www.linkedin.com/in/jamie-mallard-a583591a2) (LinkedIn)

## Certifications

Certified Security Professional (CSP)  
i-Net+ Certification

# Jamie Mallard

POS Support Specialist at Shiji Group  
Greater Atlanta Area

## Experience

Shiji Group  
Point of Sale Support  
September 2019 - Present (6 months)  
Atlanta, Georgia, United States

Charis Technology Inc  
Information Technology Specialist  
October 2017 - September 2019 (2 years)  
Moultrie, Georgia, United States

Technical support specialist for an IT managed service provider.

Plant Telecommunications  
Network Specialist  
March 2016 - October 2017 (1 year 8 months)  
Tifton, Georgia, United States

DSL infrastructure support.

MacKinnon Equipment & Services  
Warranty and Rental Administrator  
March 2014 - March 2016 (2 years 1 month)  
Tifton, Georgia, United States

Warranty repair claim processing and rental department management.

Valdosta State University  
Veterans Service Representative  
September 2010 - May 2012 (1 year 9 months)

Enrolled veteran students at the university processing their G.I. Bill paperwork for financial aid.

United States Air Force  
Airborne Mission Systems Specialist  
December 2004 - June 2010 (5 years 7 months)  
Elmendorf AFB, Alaska, United States

In flight configuration, maintenance and repair of airborne computer systems on board the E-3 AWACS.

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## Education

Wiregrass Georgia Technical College

Associate of Science - AS, Computer Systems Networking and Telecommunications · (2015 - 2017)

Wiregrass Georgia Technical College

Associate of Science - AS, Computer and Information Systems Security/ Information Assurance · (2015 - 2017)